

Client: Petra



☺ Happiness ☺

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Petra works for “Romance Dreams”, a company that has been our major client for several years now. Petra is a very friendly lady; she likes to chat and knows you well. You regularly take her to lunch, and you’ve also been to a pub together. That’s always a really pleasant experience.

Client: Jonathan



☺ Happiness ☺

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Jonathan is the CEO of a small company that implements assignments for the European government. Several months ago, he contacted us to see if we could do some subcontracting for him, because his employees can’t possibly implement all the orders they have lately.

Client: Peter



☺ Happiness ☺

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Peter is the “Chief Visionary” of “Red Planet Express”. He claims RPE will provide the first commercial Mars service. It’s exciting (and a bit tiring) to hear Peter talk enthusiastically about his plans. It’s like taking part in a Science Fiction story. But... Where does their money come from?

Client: Susan



☺ Happiness ☺

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Susan is in charge of the attractions for the largest amusement park in Belgium. She’s a really enthusiastic person and very pleasant to deal with. Her biggest thrill is to see people using the attractions, especially children.

Client: Arnold



☺ Happiness ☺

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Arnold is a no-nonsense kind of guy. He knows what he wants and he knows how to get it. As long as Arnold is happy, dealing with him is pleasant and easy. But when he becomes unhappy...

Bert the Accountant



Bert, the Accountant, keeps the score, verifies that the team follows the rules and serves as an observer during planning.

The Development Team



The Development Team receives the set of stories to implement each iteration and marks the stories as completed.